

McGrory Glass, Inc.

FireDefend Wire F

Warranty + Care

FireDefend Wire F Products

McGrory Glass warrants that surface applied film will maintain peel adhesion without peeling, cracking, crazing, delaminating or discoloring for a period of three (3) years from the date of purchase, provided the products have been properly shipped, stored, handled, installed, and maintained.*

Limitation of Remedy: Inspection

The remedy for surface applied film proved to be defective under the terms of this warranty is limited to the replacement of the film material only.

With respect to all claims under this warranty, McGrory Glass shall have the right to inspect any and all products alleged to be defective.

*See Care and Cleaning Instructions. See individual product fact sheets for additional storage, handling, and installation instructions

FireDefend Wire IGU Products Limited Ten (10) Year Warranty

McGrory Glass warrants only that the product will be free from obstruction of vision from dust or film formation or moisture accumulation between the sealed panes of glass resulting from failure of the perimeter seal due to defective materials or workmanship for a period of ten (10) years from date of purchase.

This warranty is applicable only when the units are installed vertically, in accordance with recommended glazing guidelines. This warranty shall not apply if the failure of the seal is caused by acts of God, an intervening cause, by mishandling, misuse, improper installation, installation by persons who are not qualified glaziers, or by any other cause whatsoever not within our exclusive control, and shall not apply unless the failure occurs within ten (10) years from the date of purchase and the claim is delivered to us within 30 days of the failure of the seal

Limitation of Remedy: Inspection

The remedy for product proved to be defective under the terms of this warranty is limited to shipment of replacement product.

With respect to all claims under this warranty, McGrory Glass shall have the right to inspect any and all products alleged to be defective.

*See Care and Cleaning Instructions. See individual product fact sheets for additional storage, handling, and installation instructions

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Cleaning Guidelines

Failure to comply with these care and cleaning guidelines may result in loss of warranty

- Care must be taken not to scratch the film.
- Do not use bristle brushes or abrasive cleaning materials.
- Cleaning methods used should be similar to those used on Plexiglass
- A soft cloth or clean synthetic sponge is recommended for washing. Do not use the same towel or sponge for wiping sills or frames.
- A squeegee of 70 – 85 durometer hardness is recommended for removal of wash water and dirt from the film.
- Do not apply heavy pressure in any cleaning operation.
- Do not leave the film wet.
- Make sure you use a different sponge, cleaning cloth and water bucket for cleaning the outside and the inside of the windows.
- A little extra detergent for cleaning the film side will make using the squeegee easier

Failure to comply with these care and cleaning guidelines may result in loss of warranty.

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